



**AGENDA**  
**CITIZENS' ADVISORY COMMITTEE**

**7:00 P.M.**

**Wednesday July 13, 2016**

**Mayor's Conference Room #183**  
**Maple Grove Government Center**

- A. Call to Order by Chair
- B. Approve Minutes: June 8, 2016 Meeting
- C. Area Reports (Forms in Packet)
- D. Review Survey Questions
- E. Youth Sports Final Report Review
- F. Other Business and Updates
- G. Adjournment

## **Minutes**

## Maple Grove Citizens Advisory Committee

### Meeting Minutes

June 8, 2016

<b>Call to Order</b>	The meeting was called to order by CAC member Bob Joiner at 7:06 p.m.		
<b>Members Present</b>	Nkechi Anyamele Leslie Bender Harry Kennedy Joe Picket	John Beacham Katie Cohen Steve Maas Don Skoglund	Adam Bedard Bob Joiner Karen Nickolauson Stephanie Walvatne
<b>Members Absent</b>	Jon Burgard, Stephen Gill, Lorraine Gresser, Tim Klevar, Joan Masberg, Meg Miller, Kevin Rebman		
<b>Others Present</b>	Councilmember Erik Johnson and CAC Staff Liaison Mike Opatz		
<b>Minutes</b>	Motion made and seconded to approve the minutes from the May 11, 2016, meeting of the Citizens Advisory Committee. Motion passed.		
<b>Area Reports</b>	Stormwater ponds (Joe Picket): Asked if maintenance and dredging of stormwater ponds is something the City does or would consider doing in common areas the City maintains. Mike Opatz stated that he would connect Joe with the City's Water Resources Engineer.		
<b>Review Resident Survey Questions</b>	<p>Mike Opatz provided a copy of the 2016 survey proposal from National Research Center (NRC). The proposal will be going before the City Council at their June 20<sup>th</sup> meeting. It was stated the Council does not object to the survey timeframe being moved to correspond with the work being done on the Comprehensive Plan Update.</p> <p>The cost proposed by NRC for the 2016 survey is \$24,585 and includes all postage as well as NRC staff travel for the final presentation to the Council.</p> <p>The timeline for the survey was reviewed. It was stated that City Administrator Heidi Nelson wants a mid-September mail out, and NRC is okay with that.</p> <p>Mike Opatz is collecting input on survey questions from the Department Directors and City Council.</p> <p>NRC feels that mailing the survey to residents is the best way to go and also offer an online version. The recipients will be a random sample of residents. The question was asked if more residents should be surveyed since the population has grown. However, it was felt there wasn't a significant change in population since the 2013 survey.</p>		

Discussion took place on considering open participation for the online survey. Discussion also took place on the response rate from the last survey, which was very good. The committee talked about how NRC will select the random sample.

It was suggested this meeting and the July CAC meeting be a review and finalization of survey questions.

Question 1: The suggestion was made to address those who are single/unmarried, not to start the series of questions with a place to raise children. Suggested order: Place to live, place to raise children, place to work, place to retire, and then overall quality of life. It was decided to keep the same rating categories to keep consistency from the past survey.

Question 2: Suggestions were made to revamp the question related to bus travel to: a) Ease of bus travel within Maple Grove and b) Ease of bus travel commuting to and from Maple Grove. Discussion took place on transit service and various outside options available such as Uber.

Regarding the survey item addressing availability of affordable housing, discussion ensued on how to craft the wording for a better understanding by survey respondents and feedback. Discussion took place on factors that may come into play for affordable housing, such as income. The suggestion was made to remove qualifiers, such as the word "availability". Mike Opatz will check with NRC on the impact of doing so.

With regard to the question about employment opportunities, the question was asked about breaking out further with some suggestions of: full/part-time; hourly/salaried; white/blue collar; entry level/career level. Mike Opatz will see what NRC recommends for language.

Question 3: Discussion took place on having a geographic qualifier, particularly related to neighborhood safety. Discussion took place if there were ways to match up survey responses with location of respondents. It was noticed there were two different colors of surveys in 2013. Mike Opatz will check with the survey consultant to see what the significance of that is.

Question 4: Add "Central Park". Add "Community Gymnasium". Add "Watched a meeting of local elected officials or other local public meeting online." Add "Used the Maple Grove Community Center: Senior use." Add. "Read the Parks and Recreation Quarterly Brochure." Mike Opatz will ask Parks and Recreation if they survey program participants as to how they found out about programs – via the paper brochure or online.

Question 5: Regarding sports facilities and athletic fields, the suggestion was to separate these out as follows: soccer, football, baseball, sheets of

ice. The suggestion was made to remove ice arenas under the Maple Grove Community Center amenity listing. The suggestion was made to remove land use, planning and zoning since this is not specific enough for respondents to understand.

Discussion ensued on seniors and teen services wording for the survey, possibly adding specific examples for seniors and youth. Mike Opatz will check with consultant on doing so.

The comment was made that the focus should be on past responses and those that had negative responses/ratings should be seen as opportunities.

Question 6: Will stay the same.

Question 7: Discussion took place on removing the two Maple Grove Government questions (i.e., listening to citizens, representing citizens). Suggestion to add: "If you had an interaction with a City department, how would you rate that interaction." It was decided to remove the four questions that start with the word "job".

Question 8: An explanation was provided on the background of why this question was on the survey in 2013. The decision was made to delete it the question for 2016.

Question 9: Question will be kept.

The suggestion was made to add an individual question about an arts center.

Question 10: No change.

Question 11: Suggestion made to move attracting employers up in the list. Alphabetical order of the questions was suggested.

Questions 12, 13, 14: The suggestion was made to remove all. Mike Opatz will check with NRC.

Question 15: The suggestion was made to reword the question to the following: "To what extent do you support or oppose the City partnering with local arts groups to fund an arts center?"

Question 16: The suggestion was made to remove the words "to moderate".

Question 17: Possibly change restaurant wording; Mike Opatz will check with Community Development Director. Discussion took place on changing the wording on "New entertainment centers" to "New entertainment districts".

Question 18: Keep. CAC should consider any other open ended questions to ask. Mike Opatz provided some ideas that he has used in transit surveys.

**Youth Sports  
Final Report  
Discussion**

There are a few more edits needed. One more meeting of the subcommittee will be scheduled before the next CAC meeting.

**Other Matters**

CAC members should provide their input to Mike Opatz on department presentations they would like at fall CAC meetings.

The comment was made that if the survey comes back with support for an arts center, should the project move ahead or not if the arts groups cannot work together.

**Adjournment**

Motion made and seconded to adjourn the June 8, 2016 Citizens Advisory Committee. The meeting adjourned at 9:00 p.m.

Respectfully submitted,

Carol Morris  
Minute Secretary

## **Area Reports**

**Area Report Response  
Maintenance Of Drainage Ponds**

**From:** Ken Ashfeld  
**Sent:** Monday, June 20, 2016 9:12 AM  
**To:** Joe Piket  
**Subject:** RE: Maintenance Of Drainage Ponds - CAC Area Report

The City has numerous stormwater ponds located throughout the residential development areas. Absent any specific agreement to the contrary, the City does provide pond maintenance but only to the extent needed for water quality treatment. Many times, or should I say most of the time, stormwater ponds take on a characteristic that property owners either weren't expecting or valued as an amenity. Storm ponds typically exert poor water quality as that is their intent to treat water and the pond itself over grows with aquatic growth. The ponds are evaluated from time to time and placed upon a maintenance schedule. In the case of Bonaire, these ponds are quite new and will not need work for a couple of decades.

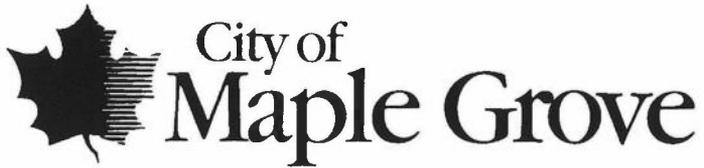
**Ken Ashfeld**  
Director of Public Works/City Engineer

.....

**From:** Mike Opatz  
**Sent:** Thursday, June 09, 2016 4:15 PM  
**To:** Joe Piket  
**Cc:** Mike Opatz; Ken Ashfeld; Rick Lestina  
**Subject:** Maintenance Of Drainage Ponds - CAC Area Report

Related to your question at the CAC meeting last night if the City provides Maintenance Assistance with Drainage Ponds that are considered private property in housing developments. Ken Ashfeld and Rick Lestina would be the City staff members to direct your question to and I have copied them on this e-mail.

## **Resident Survey**



## MEMORANDUM

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**TO:** CAC Members

**FROM:** Mike Opatz, CAC Staff Liaison

**DATE:** July 6, 2016

**SUBJECT:** Review Survey Questions

I am working on having a representative from the survey consulting firm available during the meeting via a conference call to review the survey questions. However, the person assigned to this project was previously schedule to be on vacation at this time. Regardless, the CAC will continue its review of the survey questions.

Enclosed are the following documents:

- Draft of survey announcement for Maple Grove Fall 2016 Newsletter
- Compilation of the comments received to date from CAC members.
- Compilation of the comments received to date from Department Directors and City Council members.

Thank you.

# Plans Underway for a Community Survey

The Maple Grove City Council has directed City staff to make preparations for a community survey to be conducted in September 2016. The last two surveys were conducted in 2008 and 2013, which would have set the timing for the next survey in 2018. However, the survey is being moved up to this fall to allow the survey response data to be utilized for the Comprehensive Plan Update and Economic Development initiatives.

The City is contracting with National Research as the consultant to design and administer the survey. The City has used this firm for past two surveys. The consultant will develop a final survey report and present it to the City Council in early 2017.

The goal is to keep most of the questions similar to the two previous surveys such that comparative analysis and benchmarking can continue to take place. A few new questions will likely be added to account for changes in the community. The Citizen Advisory Committee, Department Directors and the City Council are all involved in review of the questions.

The survey will be mailed to randomly selected residents. The survey will likely have an option to complete it online versus mailing it back to the City. To be statistically significant, the goal is to receive about **400** completed surveys. The primary goal of the survey is to assess the attitudes and opinions of residents by:

- Evaluating City programs and services
- Determining general perceptions of the quality of life in the City
- Identifying issues facing the City
- Identifying demographic changes in the City
- Setting benchmarks for future surveys

Overall, the 2008 and 2013 survey suggested that the residents of Maple Grove were highly satisfied with their quality of life and with most aspects of their community. The final report of the 2016 survey will be published in a future newsletter as well as posted on the City website. If you have any questions regarding this project, please contact Mike Opatz in the Administration Department at 763-494-6005 or [mopatz@maplegrovern.gov](mailto:mopatz@maplegrovern.gov).

## The City of Maple Grove 2013-2016 Citizen Survey

Please have the adult age 18 or older who most recently had a birthday complete this survey. Your input will help the City of Maple Grove make decisions that affect your community. Your answers are anonymous and will be reported in group form only. Thank you for your participation!

### 1. Please rate each of the following aspects of quality of life in Maple Grove.

	Very good	Good	Neither good nor bad	Bad	Very bad	Don't know
<b>As a Place to Live</b>						
As a place to raise children.....	1	2	3	4	5	6
As a place to work.....	1	2	3	4	5	6
As a place to retire.....	1	2	3	4	5	6
Overall quality of life in Maple Grove.....	1	2	3	4	5	6

**Commented [MO1]:** What about for singles or those w/o children

### 2. Please rate each of the following characteristics as they relate to Maple Grove as a whole.

	Very good	Good	Neither good nor bad	Bad	Very bad	Don't know
Cleanliness of Maple Grove.....	1	2	3	4	5	6
Variety of housing options.....	1	2	3	4	5	6
Overall quality of business and service establishments in Maple Grove.....	1	2	3	4	5	6
Openness and acceptance of the community towards people of diverse backgrounds.....	1	2	3	4	5	6
Recreational opportunities for adults.....	1	2	3	4	5	6
Recreational opportunities for teens.....	1	2	3	4	5	6
Recreational opportunities for youth (age 12 and under).....	1	2	3	4	5	6
<b>Employment</b> opportunities.....	1	2	3	4	5	6
Educational opportunities.....	1	2	3	4	5	6
Ease of car travel in Maple Grove.....	1	2	3	4	5	6
Ease of bus travel <del>in</del> within Maple Grove.....	1	2	3	4	5	6
<b>Ease of bus travel to and from Maple Grove.....</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>
Ease of bike travel.....	1	2	3	4	5	6
Ease of pedestrian travel.....	1	2	3	4	5	6
<b>Availability of paths and walking trails.....</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>
<b>Availability of athletic fields.....</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>
<b>Availability of affordable housing.....</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>
<b>Availability of quality health care.....</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>
Preservation of natural areas such as open space and wetlands in Maple Grove.....	1	2	3	4	5	6

**Commented [MO2]:** Revise to include entry level versus career???

**Commented [MO3]:** Should ask about bus travel outside the City?

**Commented [MO4]:** Should ask about bus travel outside the City?

**Commented [MO5]:** The word "availability" creates confusion and should be dropped on these four items

Quality of Maple Grove lakes .....	1	2	3	4	5	6
Overall image or reputation of Maple Grove.....	1	2	3	4	5	6

**3. Please rate how safe or unsafe you feel in each of the following places in Maple Grove.**

	<u>Very safe</u>	<u>Somewhat safe</u>	<u>Neither safe nor unsafe</u>	<u>Somewhat unsafe</u>	<u>Very unsafe</u>	<u>Don't know</u>
Your neighborhood during the day .....	1	2	3	4	5	6
Your neighborhood after dark .....	1	2	3	4	5	6
Downtown shopping areas during the day .....	1	2	3	4	5	6
Downtown shopping areas after dark .....	1	2	3	4	5	6
Parks during the day.....	1	2	3	4	5	6
Parks area after dark.....	1	2	3	4	5	6
Other shopping areas during the day .....	1	2	3	4	5	6
Other shopping areas during the night.....	1	2	3	4	5	6

**4. In the last 12 months, about how many times, if ever, have you or other household members participated in the following activities in Maple Grove?**

	<u>Never</u>	<u>Once or twice</u>	<u>3 to 12 times</u>	<u>13 to 26 times</u>	<u>More than 26 times</u>	<u>Don't know</u>
Used the public library or its services .....	1	2	3	4	5	6
Used the Maple Grove Community Center: Adult use.....	1	2	3	4	5	6
<b>Used the Maple Grove Community Center: Senior use</b>						
Used the Maple Grove Community Center: Teen use.....	1	2	3	4	5	6
Used the Maple Grove Community Center: Youth use (age 12 and under).....	1	2	3	4	5	6
Visited the Arboretum at County Road 30 and Fernbrook .....	1	2	3	4	5	6
Participated in a parks and recreation program or activity .....	1	2	3	4	5	6
Visited a neighborhood park.....	1	2	3	4	5	6
Visited the Maple Grove Farmers Market .....	1	2	3	4	5	6
Attended a meeting of local elected officials or other local public meeting..	1	2	3	4	5	6
Watched a meeting of local elected officials or other local public meeting on cable television.....	1	2	3	4	5	6
<b>Watched a meeting of local elected officials or other local public meeting on the City Website</b>						
Read the City of Maple Grove Newsletter.....	1	2	3	4	5	6
Visited the City of Maple Grove Web site (www.maplegrovern.gov)....	1	2	3	4	5	6
Visited the City recycling center at County Road 30 and Fernbrook .....	1	2	3	4	5	6
Volunteered your time to a group or activity in Maple Grove .....	1	2	3	4	5	6
Visited the Town Green .....	1	2	3	4	5	6
<b>Visited Central Park</b>						
<b>Visited the Basketball Gyms at Maple Grove Junior High School</b>						
Used the Sports Dome at Maple Grove High School .....	1	2	3	4	5	6

**5. Please rate the quality of each of the following services or amenities in Maple Grove.**

	<u>Very good</u>	<u>Good</u>	<u>Neither good nor bad</u>	<u>Bad</u>	<u>Very bad</u>	<u>Don't know</u>
Police services .....	1	2	3	4	5	6
Fire services.....	1	2	3	4	5	6
Crime prevention .....	1	2	3	4	5	6
Fire prevention and education .....	1	2	3	4	5	6
Traffic enforcement .....	1	2	3	4	5	6
Street repair and maintenance.....	1	2	3	4	5	6
Street lighting.....	1	2	3	4	5	6
Snow removal .....	1	2	3	4	5	6
Sidewalk maintenance .....	1	2	3	4	5	6
Traffic signal timing.....	1	2	3	4	5	6
Bus or transit services .....	1	2	3	4	5	6
Recycling.....	1	2	3	4	5	6
Drinking water.....	1	2	3	4	5	6

Sewer services .....	1	2	3	4	5	6
City parks and trails .....	1	2	3	4	5	6
Recreation programs or classes .....	1	2	3	4	5	6
Athletic-Football fields .....	1	2	3	4	5	6
Baseball fields .....	1	2	3	4	5	6
Soccer fields .....	1	2	3	4	5	6
Ice Arenas / Ice Sheets .....	1	2	3	4	5	6
Maple Grove Community Center, which includes pools, ice arenas, an indoor playground, meeting rooms, a senior center and a teen center .....	1	2	3	4	5	6
Land use, planning and zoning .....	1	2	3	4	5	6
Code enforcement, such as weeds, abandoned buildings, etc. ....	1	2	3	4	5	6
Animal control .....	1	2	3	4	5	6
Services to seniors .....	1	2	3	4	5	6
Services to youth .....	1	2	3	4	5	6
Town Green .....	1	2	3	4	5	6
Sports Dome at Maple Grove High School .....	1	2	3	4	5	6
Farmers Market .....	1	2	3	4	5	6
City Web site .....	1	2	3	4	5	6
RecycleBank Rewards Program .....	1	2	3	4	5	6

6. Overall, how would you rate the quality of the services provided by the City of Maple Grove?

- Very good  
 Good  
 Neither good nor bad  
 Bad  
 Very bad  
 Don't know

**7. Please rate the following categories of Maple Grove government performance.**

	Very good	Good	Neither good nor bad	Bad	Very bad	Don't know
Value of services for the taxes paid to Maple Grove.....	1	2	3	4	5	6
Overall direction that Maple Grove is taking .....	1	2	3	4	5	6
Job Maple Grove government does welcoming citizen involvement ....	1	2	3	4	5	6
Job Maple Grove government does listening to citizens .....	1	2	3	4	5	6
Job Maple Grove City Council does representing its citizens .....	1	2	3	4	5	6
Job Maple Grove City Council does responding to citizen concerns.....	1	2	3	4	5	6
Have you had a recent interaction with a City Department or Staff Member? If yes, please rate that experience.....						

**8. Should Maple Grove conduct a primary election for mayor and council prior to the general election?**

- Yes
- No
- No preference
- Don't know

**9. How likely or unlikely are you to:**

	Very likely	Somewhat likely	Somewhat unlikely	Very unlikely	Don't know
Recommend living in Maple Grove to someone?.....	1	2	3	4	5
Remain in Maple Grove for the next five years? .....	1	2	3	4	5

**10. When you think about living in Maple Grove, how important, if at all, are each of the following to the quality of life here?**

	Essential	Very Important	Somewhat important	Not important at all	Don't know
Quality of the neighborhoods .....	1	2	3	4	5
Quality of the housing .....	1	2	3	4	5
Cost of the housing .....	1	2	3	4	5
Quality of the schools .....	1	2	3	4	5
Community amenities.....	1	2	3	4	5
Proximity to your place of work.....	1	2	3	4	5
Safety of the community .....	1	2	3	4	5
Open spaces and parks .....	1	2	3	4	5
Proximity to family or friends .....	1	2	3	4	5
Ease of travel throughout the City.....	1	2	3	4	5

**11. Please rate how you think Maple Grove has done planning the following:**

	Very good	Good	Neither good nor bad	Bad	Very bad	Don't know
Roads .....	1	2	3	4	5	6
Park-and-Ride Lots .....	1	2	3	4	5	6
Trails and sidewalks .....	1	2	3	4	5	6
Open space.....	1	2	3	4	5	6
Parks .....	1	2	3	4	5	6
Parking.....	1	2	3	4	5	6
Retail and shopping areas.....	1	2	3	4	5	6
Industrial areas.....	1	2	3	4	5	6
Residential areas .....	1	2	3	4	5	6
Recent housing development.....	1	2	3	4	5	6
Attracting employers to Maple Grove.....	1	2	3	4	5	6
Community events, such as Maple Grove Days .....	1	2	3	4	5	6
Overall City planning .....	1	2	3	4	5	6

**Commented [M06]:** Move this item to the top of the list, plus note comment in question # 2 about career versus entry level jobs. John B. think we should add it here as well.

12. Does your home have a landline phone?

- Yes
- No

13. How do you connect to the Internet at home? Please check all that apply.

- No internet access at home
- Cable (Comcast/Xfinity)
- Satellite (DirectTV, Dish)
- DSL (CenturyLink)
- Dial-up telephone line
- Smart phone/cell phone (Verizon, AT&T, Sprint)
- Don't know

14. How do you receive television at home? Please check all that apply.

- Antenna
- Cable (Comcast/Xfinity)
- Satellite (DirectTV, Dish)
- Internet (on the computer, Sling Box, Roku, iPad, etc.)
- Not applicable/don't watch television at home

15. To what extent do you support or oppose the City partnering with local youth athletic associations/arts groups to fund an gymnasium facility for activities such as basketball, wrestling, volleyball, and adaptive sports/arts center?

- Strongly support
- Somewhat support
- Somewhat oppose
- Strongly oppose
- Don't know

16. To what extent do you support or oppose the construction of additional housing in Maple Grove for low to moderate income residents?

- Strongly support
- Somewhat support
- Somewhat oppose
- Strongly oppose
- Don't know

17. For each of the following, please indicate whether you think that Maple Grove should encourage the rate of this type of development to increase, stay the same or decrease?

	Increase	Stay the same	Decrease	Don't know
New retail development.....	1	2	3	4
Redevelopment of existing retail areas.....	1	2	3	4

Commented [M07]: CAC is recommending deleting questions 12, 13, and 14 unless certain city departments feel there is value to the data.

Commented [M08]: John B. should restate to what are yo willing to support in increase in your tax bill?

Commented [M09]: The word "moderate" seems to make for a confusing question

New residential development.....	1	2	3	4
Land development in general.....	1	2	3	4
New businesses and corporations, using office and industrial space .....	1	2	3	4
New chain or franchise restaurants .....	1	2	3	4
New independent or non-franchise restaurants .....	1	2	3	4
New entertainment centers .....	1	2	3	4
Nursing homes and/or assisted living facilities .....	1	2	3	4
Senior housing .....	1	2	3	4

19. What is the single biggest challenge facing the City of Maple Grove right now?

20. Are there any other things you would like to comment on regarding Maple Grove?

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Commented [MO10]: Is there value in adding 2<sup>nd</sup> open ended question similar to this proposed one?

**Other questions and comments from CAC:**

- What is the statistical significance of the increase in population from 2013 to 2016 in determining the random sample size?
- Is there a way to ensure an even geographic distribution over the City of the sample size?
- Is there a way to track the geographic or neighborhood location of the specific respondent?
- The CAC would like to further understand the \$850 optional service to include a city-wide online survey version
- Should we somehow address the new Highway 610 corridor and its development opportunities?

The final questions are about you and your household. Again, your answers to this survey are completely anonymous and will be reported in group form only.

## The City of Maple Grove 2013 Citizen Survey

**D1. How many years have you lived in Maple Grove?**

- Less than 2 years
- 2-5 years
- 6-10 years
- 11-20 years
- More than 20 years

**D2. Which of the following best describes the building you live in?**

- A one family house detached from any other houses
- A house attached to one or more houses (such as a duplex or townhome)
- A building with two or more apartments or condominiums
- Some other type of building

**D3. Do you rent or own your home?**

- Rent
- Own

**D4. How many children under 18 live in your household?**

\_\_\_\_\_people

**D5. How many members of your household are aged 60 or older?**

\_\_\_\_\_people

**D6. About how much was your household's total income before taxes in 2012? (Please include in your total income money from all sources for all persons living in your household.)**

- Less than \$25,000
- \$25,000 to less than \$50,000
- \$50,000 to less than \$100,000
- \$100,000 to less than \$150,000
- \$150,000 or more

**D7. Do you consider yourself to be Spanish, Hispanic or Latino?**

- Yes
- No

**D8. Which one or more of the following would you say is your race? (Mark one or more races to indicate what race you consider yourself to be.)**

- American Indian or Alaskan Native
- Asian, Asian Indian or Pacific Islander
- Black or African American
- White
- Other

**D9. Which of the following best describes your age?**

- 18-24 years old
- 25-34 years old
- 35-44 years old
- 45-54 years old
- 55-64 years old
- 65-74 years old
- 75 years or older

**D10. What is your gender?**

- Female
- Male

Thank you! Please return the survey in the enclosed business reply envelope to:  
National Research Center, Inc., P.O. Box 549, Belle Mead, NJ 08502-9922

[Type text]

## The City of Maple Grove 2013-2016 Citizen Survey

Please have the adult age 18 or older who most recently had a birthday complete this survey. Your input will help the City of Maple Grove make decisions that affect your community. Your answers are anonymous and will be reported in group form only. Thank you for your participation!

### 1. Please rate each of the following aspects of quality of life in Maple Grove.

	Very good	Good	Neither good nor bad	Bad	Very bad	Don't know
As a place to raise children.....	1	2	3	4	5	6
As a place to work.....	1	2	3	4	5	6
As a place to retire.....	1	2	3	4	5	6
Overall quality of life in Maple Grove.....	1	2	3	4	5	6

### 2. Please rate each of the following characteristics as they relate to Maple Grove as a whole.

	Very good	Good	Neither good nor bad	Bad	Very bad	Don't know
Cleanliness of Maple Grove.....	1	2	3	4	5	6
Variety of housing options.....	1	2	3	4	5	6
<b>Overall quality of business and service establishments in Maple Grove.....</b>	1	2	3	4	5	6
Openness and acceptance of the community towards people of diverse backgrounds.....	1	2	3	4	5	6
Recreational opportunities for adults.....	1	2	3	4	5	6
Recreational opportunities for teens.....	1	2	3	4	5	6
Recreational opportunities for youth (age 12 and under).....	1	2	3	4	5	6
Employment opportunities.....	1	2	3	4	5	6
Educational opportunities.....	1	2	3	4	5	6
Ease of car travel in Maple Grove.....	1	2	3	4	5	6
Ease of bus travel in Maple Grove.....	1	2	3	4	5	6
Ease of bike travel.....	1	2	3	4	5	6
Ease of pedestrian travel.....	1	2	3	4	5	6
Availability of paths and walking trails.....	1	2	3	4	5	6
Availability of athletic fields.....	1	2	3	4	5	6
<b>Availability of affordable housing.....</b>	1	2	3	4	5	6
Availability of quality health care.....	1	2	3	4	5	6
Preservation of natural areas such as open space and wetlands in Maple Grove.....	1	2	3	4	5	6
Quality of Maple Grove lakes.....	1	2	3	4	5	6
Overall image or reputation of Maple Grove.....	1	2	3	4	5	6

**Commented [M01]:** "Overall quality of business and service establishments". It is not clear what this is attempting to glean from the residents. Does it want to know what residents think of the users who occupy the buildings? Perhaps it should read "Overall physical appearance of business and service establishments" (Dick E.)

**Commented [M02]:** Should we differentiate between grade levels or grade school from High School? (Ann J.)

**Commented [M03]:** Should we differentiate between purchased or rental housing? (Ann J.)

Access to City Lakes (Ann I)

3. Please rate how safe or unsafe you feel in each of the following places in Maple Grove.

	Very <u>safe</u>	Somewhat <u>safe</u>	Neither safe <u>nor unsafe</u>	Somewhat <u>unsafe</u>	Very <u>unsafe</u>	Don't <u>know</u>
Your neighborhood during the day .....	1	2	3	4	5	6
Your neighborhood after dark .....	1	2	3	4	5	6
Downtown shopping areas during the day .....	1	2	3	4	5	6
Downtown shopping areas after dark .....	1	2	3	4	5	6
Parks during the day .....	1	2	3	4	5	6
Parks area after dark.....	1	2	3	4	5	6
Other shopping areas during the day .....	1	2	3	4	5	6
Other shopping areas during the night.....	1	2	3	4	5	6

4. In the last 12 months, about how many times, if ever, have you or other household members participated in the following activities in Maple Grove?

	Never	Once or twice	3 to 12 times	13 to 26 times	More than 26 times	Don't know
Used the public library or its services .....	1	2	3	4	5	6
Used the Maple Grove Community Center: Adult use.....	1	2	3	4	5	6
Used the Maple Grove Community Center: Teen use.....	1	2	3	4	5	6
Used the Maple Grove Community Center: Youth use (age 12 and under) .....	1	2	3	4	5	6
Visited the Arboretum at County Road 30 and Fernbrook .....	1	2	3	4	5	6
Participated in a parks and recreation program or activity .....	1	2	3	4	5	6
Visited a neighborhood park.....	1	2	3	4	5	6
Visited the Maple Grove Farmers Market .....	1	2	3	4	5	6
Attended a meeting of local elected officials or other local public meeting..	1	2	3	4	5	6
Watched a meeting of local elected officials or other local public meeting on cable television.....	1	2	3	4	5	6
Read the City of Maple Grove Newsletter.....	1	2	3	4	5	6
Visited the City of Maple Grove Web site (www.maplegrovern.gov)....	1	2	3	4	5	6
Visited a City of Maple Grove Department "Facebook" Page (Eric W.)...	1	2	3	4	5	6
Visited the City recycling Recycling center Center at County Road 30 and Fernbrook	1	2	3	4	5	6
Volunteered your time to a group or activity in Maple Grove .....	1	2	3	4	5	6
Visited the Town Green .....	1	2	3	4	5	6
Used the Sports Dome at Maple Grove High School .....	1	2	3	4	5	6
Visited North Metro Gun Range (Eric W.).....	1	2	3	4	5	6
Visited Central Park (Ann Marie S.).....	1	2	3	4	5	6

5. Please rate the quality of each of the following services or amenities in Maple Grove.

	Very good	Good	Neither good nor bad	Bad	Very bad	Don't know
Police services .....	1	2	3	4	5	6
Fire services .....	1	2	3	4	5	6
Crime prevention .....	1	2	3	4	5	6
Building Department Services (Ann J.) .....	1	2	3	4	5	6
Fire prevention and education .....	1	2	3	4	5	6
Traffic enforcement .....	1	2	3	4	5	6
Street repair and maintenance.....	1	2	3	4	5	6
Street lighting.....	1	2	3	4	5	6
Snow removal .....	1	2	3	4	5	6
Sidewalk maintenance .....	1	2	3	4	5	6
Traffic signal timing.....	1	2	3	4	5	6
Bus or transit services .....	1	2	3	4	5	6
Recycling.....	1	2	3	4	5	6
Drinking water.....	1	2	3	4	5	6

Sewer services .....	1	2	3	4	5	6
City parks and trails.....	1	2	3	4	5	6
Recreation programs or classes.....	1	2	3	4	5	6
Athletic fields .....	1	2	3	4	5	6
Maple Grove Community Center, which includes pools, ice arenas, an indoor playground, meeting rooms, a senior center and a teen center.....	1	2	3	4	5	6
Land use, planning and zoning .....	1	2	3	4	5	6
Code enforcement, such as weeds, abandoned buildings, etc. ....	1	2	3	4	5	6
Animal control .....	1	2	3	4	5	6
Services to seniors .....	1	2	3	4	5	6
Services to youth.....	1	2	3	4	5	6
Town Green .....	1	2	3	4	5	6
Sports Dome at Maple Grove High School .....	1	2	3	4	5	6
Farmers Market .....	1	2	3	4	5	6
City Web site.....	1	2	3	4	5	6
RecycleBank Rewards Program (Ann Marie S.).....	1	2	3	4	5	6
Central Park ( CC Member Leith) .....	1	2	3	4	5	6

**Commented [M04]:** Completely remove "Land use, planning and zoning". I firmly believe few if any residents would know how to respond to this. (Dick E.)

6. Overall, how would you rate the quality of the services provided by the City of Maple Grove?  
 Very good    Good    Neither good nor bad    Bad    Very bad    Don't know

7. Please rate the following categories of Maple Grove government performance.

	<u>Very good</u>	<u>Good</u>	<u>Neither good nor bad</u>	<u>Bad</u>	<u>Very bad</u>	<u>Don't know</u>
Value of services for the taxes paid to Maple Grove.....	1	2	3	4	5	6
Overall direction that Maple Grove is taking .....	1	2	3	4	5	6
Job Maple Grove government does welcoming citizen involvement ....	1	2	3	4	5	6
Job Maple Grove government does listening to citizens .....	1	2	3	4	5	6
Job Maple Grove City Council does representing its citizens.....	1	2	3	4	5	6
Job Maple Grove City Council does responding to citizen concerns.....	1	2	3	4	5	6

8. Should Maple Grove conduct a primary election for mayor and council prior to the general election?

- Yes
- No
- No preference
- Don't know

9. How likely or unlikely are you to:

	<u>Very likely</u>	<u>Somewhat likely</u>	<u>Somewhat unlikely</u>	<u>Very unlikely</u>	<u>Don't know</u>
Recommend living in Maple Grove to someone?.....	1	2	3	4	5
Remain in Maple Grove for the next five years? .....	1	2	3	4	5

10. When you think about living in Maple Grove, how important, if at all, are each of the following to the quality of life here?

	<u>Essential</u>	<u>Very Important</u>	<u>Somewhat important</u>	<u>Not important at all</u>	<u>Don't know</u>
Quality of the neighborhoods .....	1	2	3	4	5
Quality of the housing .....	1	2	3	4	5
Cost of the housing .....	1	2	3	4	5
Quality of the schools.....	1	2	3	4	5
Community amenities.....	1	2	3	4	5
Proximity to your place of work.....	1	2	3	4	5
Safety of the community .....	1	2	3	4	5
Open spaces and parks .....	1	2	3	4	5
Proximity to family or friends .....	1	2	3	4	5
Ease of travel throughout the City.....	1	2	3	4	5

11. Please rate how you think Maple Grove has done planning the following:

	<u>Very good</u>	<u>Good</u>	<u>Neither good nor bad</u>	<u>Bad</u>	<u>Very bad</u>	<u>Don't know</u>
Roads .....	1	2	3	4	5	6

Park-and-Ride Lots .....	1	2	3	4	5	6
Trails and sidewalks .....	1	2	3	4	5	6
Open space.....	1	2	3	4	5	6
Parks .....	1	2	3	4	5	6
Parking.....	1	2	3	4	5	6
<b>Retail and shopping areas (Delete and replace with the items shown below (Ann Marie S.)</b>						
.....	1	2	3	4	5	6
• Office space options						
• Healthcare Options						
• Hotel options						
• Restaurant options						
• Grocery store options						
• Shopping areas						
• Multi-family dwelling options						
Industrial areas.....	1	2	3	4	5	6
Residential areas .....	1	2	3	4	5	6
Recent housing development.....	1	2	3	4	5	6
Attracting employers to Maple Grove.....	1	2	3	4	5	6
Community events, such as Maple Grove Days .....	1	2	3	4	5	6
Overall City planning .....	1	2	3	4	5	6

12. Does your home have a landline phone?

- Yes
- No

13. How do you connect to the Internet at home? Please check all that apply.

- No internet access at home
- Cable (Comcast/Xfinity)
- Satellite (DirectTV, Dish)
- DSL (CenturyLink)
- Dial-up telephone line
- Smart phone/cell phone (Verizon, AT&T, Sprint)
- Don't know

14. How do you receive television at home? Please check all that apply.

- Antenna
- Cable (Comcast/Xfinity)
- Satellite (DirectTV, Dish)
- Internet (on the computer, Sling Box, Roku, iPad, etc.)
- Not applicable/don't watch television at home

15. To what extent do you support or oppose the City partnering with local youth athletic associations to fund a gymnasium facility for activities such as basketball, wrestling, volleyball, and adaptive sports?

- Strongly support
- Somewhat support
- Somewhat oppose
- Strongly oppose
- Don't know

16. To what extent do you support or oppose the construction of additional housing in Maple Grove for low to moderate income residents?

- Strongly support
- Somewhat support
- Somewhat oppose
- Strongly oppose
- Don't know

17. For each of the following, please indicate whether you think that Maple Grove should encourage the rate of this type of development to increase, stay the same or decrease?

	<u>Increase</u>	<u>Stay the same</u>	<u>Decrease</u>	<u>Don't know</u>
New retail development.....	1	2	3	4
Redevelopment of existing retail areas.....	1	2	3	4
New residential development.....	1	2	3	4
Land development in general.....	1	2	3	4
New businesses and corporations, using office and industrial space .....	1	2	3	4
New chain or franchise restaurants.....	1	2	3	4

**Commented [M05]:** "New chain or franchise restaurants", change to "New sit-down restaurants", not that the City has any real control over either. (Dick Edwards)

New independent or non-franchise restaurants .....	1	2	3	4
New entertainment centers .....	1	2	3	4
Nursing homes and/or assisted living facilities .....	1	2	3	4
Senior housing .....	1	2	3	4
New apartment development (Tim Mitchell) .....	1	2	3	4

**Commented [MO6]:** You may want to consider adding apartment properties. We have had a high volume of apartment development over the past few years. (Tim Mitchell)

**19. What is the single biggest challenge facing the City of Maple Grove right now?**

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Is there a way that additional information could be captured around the issue of 'does the city listen to your needs/provide opportunities for engagement?' If the answer is "no" -- could there be a follow-up on why or what was their experience that caused them to feel that way. **(Councilmember Leith)**

Citizen Survey - I am fine with your approach and timeline you mentioned. I have a few points to mention for the upcoming survey after reviewing the old one

- Questions 4 and 5 should include Central Park
- Question 5, Recycle Bank Rewards Program should be removed as that was discontinued
- Question 15 can go away as we did the gym. Maybe a question asking for the residents feeling about a new arts center. **(Councilmember Leith)**

Generally, is there a spot where there can be an open-ended question: "What other uses would you like to see". **(Dick E.)**

**From Tim Mitchell.....**Is there any consideration being given to a new type of question related to economic development along these lines:

How do you feel about using city funds, TIF, property tax abatements or other financial incentives from the city to attract or maintain premier businesses within the city as it relates to these types of developments?

- Corporate Headquarters
- Multi Tenant Office Properties
- Industrial Manufacturing
- Industrial Warehouse
- Medical Facilities / Office
- Retail

What about offering a Not Applicable response option for many of the questions? **(Ann J.)**

Suggested Police Related Questions (Eric W.)

1. Please tell me which one you consider to be a major concern in the City of Maple Grove?

Violent Crime

Drugs

Domestic Abuse

Youth crimes and vandalism

Business crimes – such as shoplifting, identity theft, and check fraud

Residential crimes – such as burglary and theft

All equally

None of the above

Don't know/refused

2. Please tell me which one, if any, you consider to be the most serious traffic concern in the City of Maple Grove?

Speeding

Aggressive driving

Driving under the influence

Running traffic lights and stop signs

Distracted driving

Something else

None

Don't know/Refused

The final questions are about you and your household. Again, your answers to this survey are completely anonymous and will be reported in group form only.

## The City of Maple Grove 2013 Citizen Survey

**D1. How many years have you lived in Maple Grove?**

- Less than 2 years
- 2-5 years
- 6-10 years
- 11-20 years
- More than 20 years

**D2. Which of the following best describes the building you live in?**

- A one family house detached from any other houses
- A house attached to one or more houses (such as a duplex or townhome)
- A building with two or more apartments or condominiums
- Some other type of building

**D3. Do you rent or own your home?**

- Rent
- Own

**D4. How many children under 18 live in your household?**

\_\_\_\_\_people

**D5. How many members of your household are aged 60 or older?**

\_\_\_\_\_people

**D6. About how much was your household's total income before taxes in 2012? (Please include in your total income money from all sources for all persons living in your household.)**

- Less than \$25,000
- \$25,000 to less than \$50,000
- \$50,000 to less than \$100,000
- \$100,000 to less than \$150,000
- \$150,000 or more

**Prefer Not to Answer (Ann Marie S.)**

**D7. Do you consider yourself to be Spanish, Hispanic or Latino?**

- Yes
- No

**Why is this a separate question and not included in D8? (Ann Marie S.)**

**D8. Which one or more of the following would you say is your race? (Mark one or more races to indicate what race you consider yourself to be.)**

- American Indian or Alaskan Native
- Asian, Asian Indian or Pacific Islander
- Black or African American
- White
- Other

**Hispanic or Latino (Ann Marie S.)**

**D9. Wh**

**ich of the following best describes your age?**

- 18-24 years old
- 25-34 years old
- 35-44 years old
- 45-54 years old
- 55-64 years old
- 65-74 years old
- 75 years or older

**D10. What is your gender?**

- Female
- Male

**May need to add transgender as an option. (Anne Marie S.)**

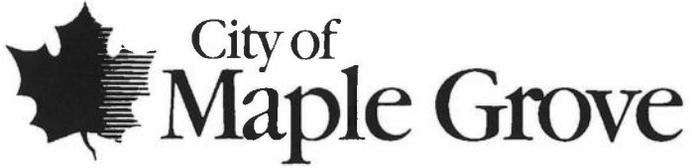
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## The City of Maple Grove 2013 Citizen Survey

Thank you! Please return the survey in the enclosed business reply envelope to:  
National Research Center, Inc., P.O. Box 549, Belle Mead, NJ 08502-9922

[Type text]

# **Youth Sports Final Report**



## MEMORANDUM

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**TO:** CAC Members

**FROM:** Mike Opatz, CAC Staff Liaison

**DATE:** July 6, 2016

**SUBJECT:** Youth Sports Final Report

The Subcommittee on Youth Sports met on June 29 and plans to provide a draft version of the final report to the full CAC at the July 13 meeting.

## **Other Business and Updates**

**AREA REPORT**  
**Maple Grove Citizens Advisory Committee**

*Please use this form to express your concerns, suggestions, and positive comments on things you see taking place in Maple Grove!*

**Name:** \_\_\_\_\_ (Required)

**Date:** \_\_\_\_\_

**Phone:** \_\_\_\_\_ (Please include if responding party has any questions)

**Comment:** \_\_\_\_\_  
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**Submit your completed form to Mike Opatz at the monthly CAC meeting. Area Reports will be submitted to the appropriate City staff/department, and a response will be in a future CAC agenda packet.**