



# How to Ride

# Transit Link

To reserve a ride, call **651-602-LINK (5465)**.\* Tell the reservationists your destination, and staff will help you determine whether your trip is eligible for **Transit Link** or if you have regular transit route options available. Be sure to tell the staff if you are going to a scheduled appointment time. Customer service staff will also help you through the process of riding **Transit Link** and regular transit buses.

**Transit Link** is a shared ride, and other riders may be picked up and dropped off along the way. The bus will arrive within 30 minutes of the pickup time. If your pickup time is 1 p.m., the bus will arrive sometime between 1 p.m. and 1:30 p.m. Be ready to board when the bus arrives.

Need to cancel a ride? Call **Transit Link** at least one hour before your scheduled pickup time.

*\*During 2010, service will be phased in by county. **Transit Link** service will be available in the following counties according to this timeline:  
**January:** Anoka, Carver, Scott. **Late February:** Hennepin.  
**Late March:** Ramsey, Washington. **Early May:** Dakota.*

## Hours of Service

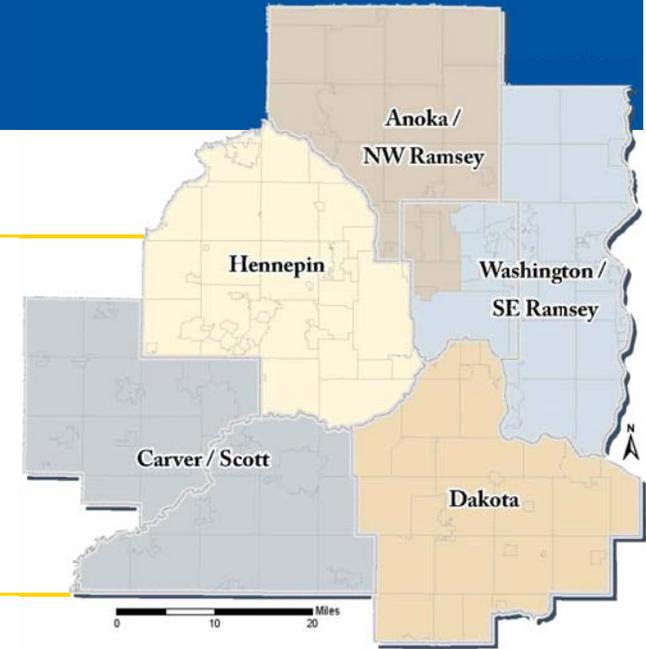
**Transit Link** is available from 6 a.m. to 7 p.m. Monday through Friday. You may reserve a ride up to five business days in advance. Call **Transit Link** weekdays between 7 a.m. and 3:30 p.m. to reserve a ride.

## Fares

Fares are based on the distance traveled.

- Up to 10 miles: **\$2.25** (one-way)
- 10-20 miles: **\$4.50** (one-way)
- More than 20 miles: **\$6.75** (one way)

Group discounts are available and ADA-certified riders pay a maximum of \$4.50 per direction. Transfers will often be free — the only times you will need to pay additional fare are when transferring from **Transit Link** to the Northstar Line or to peak express bus service. If the **Transit Link** fare is less than the fare for Northstar or express service, the passenger must pay the difference.



## Transit Link Service

**Transit Link** is available throughout the seven-county metropolitan area.

There are five service areas (depicted above), but riders can travel within and between any service area. Some trips may require a transfer to a regular transit route, but riders will only be required to transfer at transit hubs where regular route service is frequent and easy to find.



For more information about **Transit Link** or for specific information about how to ride, visit [www.transitlinktc.org](http://www.transitlinktc.org).



## What is Transit Link?

**Transit Link** is dial-a-ride minibus or van service for the general public that must be reserved in advance.

**Transit Link** service is curb-to-curb service, with limited assistance. **Transit Link** Service is different from Metro Mobility service—it is available to the general public and is intended to serve areas where regular transit route service is not available.

(Metro Mobility service is for ADA-certified passengers who need assistance. For more information on Metro Mobility, visit [www.metromobility.org](http://www.metromobility.org) or call 651-602-1111.)

**Transit Link** is a service of the Metropolitan Council, the regional planning agency for the seven-county Twin Cities metropolitan area.

The Metropolitan Council is appointed by and serves at the pleasure of the governor. Council meetings are held at 390 Robert St. N., St. Paul, and are always open to the public.

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Regional dial-a-ride transit service  
in the seven-county metro area

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