

**Summary of Route 784 public comments**

<p>Very cool. Of course, I am going to think that.</p>
<p>I think it's a great idea!</p>
<p>Yes. I'm in favor of having this change to support many of us around the Wells Fargo buildings.</p>
<p>That sounds like a really interesting route, but it isn't one I'd use so my opinions aren't worth much.</p>
<p>Yes. I'm in favor of having this change to support many of us around the Wells Fargo buildings.</p>
<p>Works for me. Any plans to start the 781A</p>
<p>I can see where this would be beneficial for those who work off Portland or Park Avenues. I don't want fewer buses on 781 though! If I miss a bus by 30 seconds, I don't want to have to wait outside in the cold for 15 minutes for the next bus. I won't take the 785 even though it's closer to my home because the buses don't run frequently enough. We are back to work at least 3 days a week now and I know other places are doing the same now or soon.</p>
<p>After SIX YEARS of tenancy in Downtown East, you finally heard our voices screaming for change. What took you so long? I am comfortable with the inbound route, but am concerned with the distance to a bus stop for the outbound trip. Due to public safety concerns that have yet to be effectively addressed by the city, I am not willing to resume taking public transportation if a bus stop is greater than one block from my office (550 S. 4th St.). The map has a vague reference to a potential stop when construction is complete. Need better clarity on timing and a detailed list of all stops on the proposed route for inbound and outbound trips.</p>
<p>I think it's fantastic that you are offering this. I don't know if it's feasible, but I work at Sherwin Williams which is on the other side of US Bank Stadium (1101 S 3rd street)? It would be great if the inbound service could actually go all the way to Chicago Avenue before turning around and heading to 7th. Either way, it's a great add to your service.</p>
<p>I work at the Wells Fargo building (550) and I love the idea of route 784 personally. My only suggestion is with the proposed times leaving Minneapolis. Your sending in the first bus leaving Maple Grove around 550 and getting into Minneapolis at 630. Your first bus in the afternoon time assumes a 9 hour work day and doesn't leave Minneapolis until after 330. For those who work less than 9 hours in the office I think I would be nicer to have an earlier option out of Minneapolis like at 3ish. Of course, I also understanding for those who wish to leave Minneapolis before 330 they can still walk to the existing 781 and take trip 2,3, or 4 but I think it would be nice to have a bit extra flexibility on an earlier trip out of Minneapolis for route 784.</p>
<p>Love it Love it Love it!! The schedule times are ok, just trying to work around common work schedules and they are not exact but this provides a great alternative to the long walk from Marquette Ave. I was one who took 785 and would love that park and ride to open back up. Ideal world, 784 bus from MG parkway ramp. Thank you for continuing to look for new alternatives.</p>
<p>I personally would never use the new 784 route. I would suggest more service routes on 785 by adding back earlier routes into and out of downtown. Especially during summer people like to get out of downtown earlier in the day.</p>
<p></p>

This looks like a great idea. I support it heartily.

Good afternoon, I like the idea of adding the new line; I currently ride the 781 a couple of times a week, but I honestly could probably make the 784 work too. I'm typically on a 7:30-4:30 schedule, so I like to take the 7:53 trip in the morning and then I take whatever comes by between 4:40-5:00 depending on when I manage to get out of the office. My concerns are as follows: **1)** It seems like there is a gap in the schedule in the morning between 6:19 and 6:49. I believe typically there have been at least two other trips during that time (6:38/6:47) and the 784 doesn't really fill in anything during that time either. I sometimes need to be in earlier than 7:30; but getting on a 6:19 bus is a little too early. **2)** What I think is the bigger problem is that in the evening, there is a gap in the 781 schedule between 4:40 and 5:05, and again that's not really helped by the 784. It seems like this is a really busy time for the commute home, and a 25-minute gap at that time is going to result in a really full 5:05 bus. Plus, now I have to make a point of getting out of the office at 4:30 if I don't want to wait until after 5:00 to catch a bus home. That said, I've always been able to make things work, and I do appreciate the ability to use public transit from Maple Grove. I think you guys provide excellent service.

Overall, I like the idea of the 784 route as I work at Wells Fargo and see many people making the walk from the regular downtown bus stops. Is there any consideration or potential of having downtown east trips from the Parkway station? Options could be an entire new route number or the 784 route would continue to/from Parkway after/before hitting the regular MG transit station. It doesn't seem like it would be too difficult for the 784 route to include Parkway as a first/last stop.

The 781 routes around rush hour are getting crowded - it doesn't help to reduce routes around those times. Additionally, why are drivers still roping off rows in the front of the bus so no one can sit there?

Hello, I currently ride the 781 3-4 days a week and I work at Hennepin County Medical Center. I would absolutely love to ride the 784 right to my place of work. I currently have an 8 block walk from 8th/Marquette to Chicago Ave in the morning and a 7 block walk to the 2nd Ave/6th street bus stop going home in the afternoon. Looking forward to this new route in August!

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I would welcome the revival of route 785 which I would plan to take 3 days a week. The addition of 784 would not impact my commute.

I strongly support the proposed 784 route. I work at HCMC and commute from St Michael which is a challenge to get to Maple Grove and catch a bus that will get me to work in a timely way. I drive, then bus, train, and walk/run to get there and it's a workout. A seamless express would be magical!

VM from Joslyn - I love the idea as the current Route requires a long walk to Wells Fargo. However, the restructures Route 781 leaves a large gap of 30 minutes between trips inbound trips 4 and 5.

LOVE the new route path.

VM from Rachel – Wonderful to have a dedicated service much closer to HCMC where I work.

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GO for the new route

Thank you for requesting feedback on the express bus service plan. I would take either the 784 or the 781 in the morning since both leave the Maple Grove Park & Ride. If I caught the 781, I would just walk further once I got downtown than if I caught the 784. However, I would probably always take the 781 home as it runs more often and I know where those stops are on 2nd Ave. Would the 784 stop at 3rd S & 5th Ave be in the Gateway Ramp or on the street?

While I agree with the route you have proposed for the new Route 784 (going to the eastern part of downtown Minneapolis), I do not like the fact that it effects the times for leaving the Maple Grove Transit Station. For example, if you normally catch the 784 bus that leaves 6:20 a.m. and miss it, and, perhaps you think you can make the 781 bus that leaves at 6:22 a.m. (just two minutes later) and miss that bus, you now have to wait a half hour until the next busses run. That just seems like way too long of a gap between departing times, in my opinion, and especially if people have to be to work by 7:00 a.m. (there are quite a few of us that do). I like the 10 minutes between busses option you have now. Heck, if I miss either of those busses, then I might as well drive instead of waiting a ½ hour between runs. You are going to lose riders if you have that big of a gap in time. Again, just my opinion. And I have been riding the bus for 30+ years so I do have a lot of knowledge about bus transportation and travel times.

Great! I was going to mention this to the riders tomorrow morning (on the 781 leaving MG at 6:28 a.m.) since it will affect all of them and a lot of them are walking past your notice without taking it and reading it over. Thanks Mike and let me know if you need any more input. By August, I will be riding the 785 again, which I am so excited about!!!! I wouldn't be riding the 784 since I work in the AT&T Tower but I do think it is a GREAT idea to have a bus going towards the eastern side of downtown Minneapolis. All of those riders have had long walks to work, especially on cold winter mornings ... and you might even get new riders now (the drivers that will now be hearing about that bus that goes down in the direction of their office). This is the best news I have heard today!

VM from Henry – I works at Wells Fargo and definitely like the Route 784 proposal to not have to walk the five blocks from the current Route 781 stops.

I am in favor of the new bus route 784. I am currently working in a hybrid situation so I wouldn't be taking the bus to work every day but I would definitely take the 784 bus on the dates I need to be in the office. Right now, I am currently driving to work on the days I need to be in the office (not on a regular basis yet) mainly because I don't feel safe walking 4-5 blocks from the bus stop to my work. Before Covid, I felt comfortable walking a few blocks because there was always a large group of people exiting the bus at the same time but that is no longer the case. Thank you for proposing this new route.

Hello, I ride maple grove transit buses very frequently. I noticed a proposed change for August to add a 784 route. I am very pleased with that proposed addition as it would add convenience for me and many of my fellow riders that work further east of Marquette where the bus currently runs in the morning. I would love to see that new 784 route run even more frequently than currently proposed and am happy with the consideration to include a route that will accommodate riders that work near US Bank stadium. I would recommend trying to stagger the times a bit more with the 781 route as the current proposal has them departing within a minute of each other and has some significant gaps particularly around the 6:30 am time frame.

Hello again. Please, please, please add the route 784 to the regular rotation of service. I can't stress enough as to how much this new route will change my daily commute for the better. I have been a Metro Transit rider since 2011/2012 and this new route is a game changer for me. I am looking forward to the new route. Thanks and have a great day!

I think the idea of better serving the east end of downtown is admirable. The 784 route would also work for me in a pinch instead of the 781 (my work location is at 2nd Ave S. / 9th St). That said, I just don't take the bus much at all-- with the 783 route suspended (1.5 blocks from my house) and the \$6 parking option at some of

the downtown ramps available, I find it more convenient to just drive down. I only go downtown one day a week at the most anyway (Thursdays), and that has only started in the last month or so. Happy to answer any questions you might have. Thanks, Mike

Hello, After reviewing the handout provided, i have a couple of thoughts/suggestions: 1. I think the new 784 route is a nice addition for Downtown-East Minneapolis patrons, but don't know how many will truly benefit from it ? 2. Instead I would like to see some additional 785 routes (both incoming and outgoing) a. a 30 minute stagger is quite a long time, if you miss a bus or if one is full (especially during busy times)b. i think a good amount of riders would use the 785 more if there were more timeslots. (i think many travel further east to the Transit Station because there are more options) -thanks for your time

Hello, I work in the Wells Fargo buildings which this route would be going by and my question is will the stop at 4th Ave and 4th Street be available for drop off coming into downtown in August? And will 3rd Ave and 5th Street stop be available to pick up going out of downtown in August? Thank you,

I LOVE the idea of the proposed 784 as I work in downtown Minneapolis. Although there aren't as many trip times as the 781 because they both leave from the transit station, I could get on a 781 if I miss the 784 and just have a longer walk. That said – with the reinstatement of the 785 coming in June, it makes it a little tougher decision for me because the 785 is much closer to my home. I would probably ride the 784 at least once a week if not more often because I do come to that area of maple grove once a week on my commute.

Thanks Mike. I am looking forward to this change!

Phone call Feedback - RT 784 from Kirk L. received 5/9/22 at 3 PM stating they are very much in favor of this change as their grandson works at the stadium.

I work for Wells Fargo and make the short walk from and to the existing 781 route downtown. 781 buses are never full. This proposed 784 route seems silly to me. Why restructure 781 for such a small number of people? Maple Grove transit isn't Uber and I wouldn't expect all of your customers to be dropped outside the door of their buildings. Plus, this moves busses onto roads they didn't previously go on. I like how the busses are currently restricted to certain roads downtown.

Wish the 784 route would have been in place when I worked at the Wells Fargo towers! Those last couple of blocks would get awfully cold in the mornings and afternoon. I'm retired now and don't ride the bus anymore

To whom it may concern; This would be awesome; especially for rainy days and winter time. Currently it's a bit of a hike to get off 781 then walk the rest of the way to Wells Fargo. I hope you go through with this.